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Accreditation

Webster University is accredited by **The Higher Learning Commission**, 230 South LaSalle Street, Suite 7-500, Chicago, IL 60604, hlcommission.org • 800.621.7440.

Webster University has been accredited continuously since 1925, and this accreditation includes undergraduate and graduate levels at all campuses and locations where the University offers programs.

General Data Protection Regulations (GDPR)

Webster University takes seriously the new General Data Protection Regulations (GDPR) that will affect our students and employees who are EU residents and/or citizens. Please be aware that all personal data you provide is subject to our privacy policy which can be found at www.webster.edu/gdpr.

Licensure/Approvals and Specialized Accreditation

Online Licensure

Missouri participates in SARA which creates a system of reciprocity for the oversight of distance education. The following student complaint process is in effect with this system.

- Students with a complaint must first attempt to resolve the issue at the school by completing the school's complaint process. Exhaustion of all informal and formal institutional processes, including both campus processes and any applicable system processes, is a prerequisite to filing any formal complaint with the Missouri Department of Higher Education & Workforce Development. (MDHEWD)
- If dissatisfied with the resolution of the grievance, the student may contact the department by calling (573) 751-2361 and selecting option 2.
- The student will be directed to submit the complaint in writing, using a complaint form provided by the MDHEWD. It may be mailed or faxed to the department and must include supporting documentation. If there is no indication institutional remedies have been exhausted, the complaint will be returned for that purpose. Complaints that fall within the jurisdiction of the department will be investigated and resolved as appropriate by the relevant unit of the MDHEWD. All parties to the complaint will be notified of its resolution by mail.

State Licensures

Arkansas

The campus at Little Rock Air Force Base is certified by the Arkansas Department of Higher Education.

Arkansas Higher Education Coordinating Board certification does not constitute an endorsement of any institution, course or degree program. Such certification merely indicates that certain minimum standards have been met under the rules and regulations of institutional certification as defined in Arkansas Code §6-61-301. The student should be aware that these degree programs may not transfer. The transfer of course/degree credit is determined by the receiving institution.

Colorado

The campus at Colorado Springs is authorized to offer master's degrees by the Colorado Commission on Higher Education.

Colorado Commission on Higher Education
1600 Broadway
Suite 2200
Denver, CO 80202

Georgia

The campus at Fort Eisenhower is authorized by Georgia's Nonpublic Postsecondary Education Commission.

The student tuition refund rates apply when a student drops or withdraws from a course in accordance with University enrollment policies and the refund has been approved.

In accordance with the requirements set forth by Georgia's Nonpublic Postsecondary Education Commission (GNPEC), any monies paid by a Georgia resident to a Webster University representative will be refunded to the student if he/she requests the same within three (3) business days of signing an enrollment contract with the university. If no enrollment contract is signed, and if requested by the student, any monies paid will be refunded to the student if he/she requests the same within three (3) business days after making a payment. Webster University's Grievance Policy & Procedures are available online at <https://www.webster.edu/student-handbook/grievance.html>. Students have the right of appeal of the final institutional decision to Georgia's Nonpublic Postsecondary Education Commission at:

Non-Public Postsecondary Education Commission
2082 East Exchange Place Suite 220
Tucker, Georgia 30084-5305
Phone: 770-414-3300
Fax: 770-414-3309
Office hours: 8:30-4:30 (Monday to Friday)
<https://gnpec.georgia.gov/>

Illinois

The campus at Scott Air Force Base is approved by the Illinois Board of Higher Education.

Illinois Board of Higher Education
1 North Old State Capitol Plaza, Suite 333
Springfield, IL 62701-1377
Phone: 217-782-2551
Fax: 217-782-8548
TTY: 888-261-2881

Maryland

The campus at Andrews Air Force Base is authorized by the Maryland Higher Education Commission.

Maryland Higher Education Commission
6 North Liberty Street
Baltimore, MD 21201

Missouri

Campuses at Webster Groves, Gateway (Downtown St. Louis), Westport and Fort Leonard Wood are authorized by the Missouri Department of Higher Education.

Missouri Department of Higher Education
301 W. High Street (Suite 840, 860, 870, 580)
Jefferson City, MO 65101

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The Missouri Department of Higher Education serves as a clearinghouse for postsecondary student complaints. The MDHE complaint policy contains information about the complaint process and includes instructions for how to file a formal complaint. The policy provides that a student who wishes to file a complaint with the department must first exhaust all formal and informal avenues provided by the institution to resolve disputes.

North Carolina

The campus at Fort Liberty is approved by the Board of Governors of the University of North Carolina.

Webster is required to complete an annual report and is subject to annual reviews.

The University of North Carolina System Office
223 S. West Street
Suite 1800
Raleigh, NC 27603

The State Authorization Unit of the University of North Carolina System Office serves as the official state entity to receive complaints concerning post-secondary institutions that are authorized to operate in North Carolina. If students are unable to resolve a complaint through the institution's grievance procedures, they can submit their complaint using the online complaint form at <https://studentcomplaints.northcarolina.edu/form>.

For more information contact:

North Carolina Post-Secondary Education Complaints
223 S. West Street, Suite 1800
Raleigh, NC 27603
(919) 962-4550

To file a complaint with the Consumer Protection Division of the North Carolina Department of Justice, please visit the State Attorney General's web page at: <http://www.ncdoj.gov/complaint>. North Carolina residents may call (877) 566-7226. Outside of North Carolina, please call (919) 716-6000. En Espanol (919) 716-0058.

If you choose to mail a complaint, please use the following address:

Consumer Protection Division
Attorney General's Office
Mail Service Center 9001
Raleigh, NC 27699-9001

Oklahoma

The campus at Fort Sill is approved to operate educational programs beyond secondary education by the Oklahoma State Regents for Higher Education.

Oklahoma State Regents for Higher Education
655 Research Parkway, Suite 200
Oklahoma City, OK 73104
Phone: 405-225-9100

South Carolina

Campuses at Columbia and Myrtle Beach are licensed by the South Carolina Commission on Higher Education.

SC Commission on Higher Education
1122 Lady Street, Suite 400

Columbia, SC 29201
Phone: 803-737-2260
Website: <https://www.che.sc.gov/>

Licensure is not an endorsement or guarantee of quality. If students at the Columbia and Myrtle Beach Metropolitan Campuses have complaints about a classroom situation, they should first attempt to resolve the situation with the instructor. If resolution cannot be made with the instructor, or if the complaint is about a general school policy over which the instructor has no jurisdiction, then they may contact the school director for mediation. If the complaint cannot be resolved at the school level through its complain procedure, students may file a complaint with the South Carolina Commission on Higher Education. The complaint form is available here: https://sc.edu/about/system_and_campuses/summer/internal/documents/complaint_form.pdf

The student tuition refund rates apply when a student drops or withdraws from a course in accordance with University enrollment policies and the refund has been approved. Students attending on-campus classes in South Carolina will receive a refund on tuition as dictated by the following State requirements:

Refund Schedule

	Class Length	
Date	9 weeks	8 weeks
Drop		
Week 1	100%	100%
Withdrawal		
Week 2	90%	90%
Week 3	80%	80%
Week 4	70%	70%
Week 5	60%	60%
Week 6	50%	0%
Week 7	0%	0%
Week 8	0%	0%
Week 9	0%	N/A

Texas

The metropolitan campus at San Antonio is approved by the Texas Higher Education Coordinator Board. Military campuses at Fort Bliss and Randolph Air Force Base are on federal property and operate through Memoranda of Understanding (MOU) with their respective base authorities.

The student tuition refund rates apply when a student drops or withdraws from a course in accordance with University enrollment policies and the refund has been approved. Students attending on-campus classes in Texas will receive a refund on tuition as dictated by the following State requirements:

Refund Schedule	
	Class Length

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Refund Schedule		
Date	9 weeks	8 weeks
Drop		
Week 1	100%	100%
Withdrawal		
Week 2	80%	80%
Week 3	80%	80%
Week 4	25%	25%
Week 5	0%	0%
Week 6	0%	0%
Week 7	0%	0%
Week 8	0%	0%
Week 9	0%	N/A

Virginia

The campus at Fort Belvoir is approved by the State Council of Higher Education for Virginia (SCHEV).

If a student has any complaints, questions or problems which were not resolved by the school to your satisfaction, you may contact:

State Council of Higher Education for Virginia (SCHEV)
101 N. 14th Street
Richmond, VA 23219
Phone: 804-225-2600

The Virginia State Approving Agency (SAA), is the approving authority of education and training programs for Virginia. Our office investigates complaints of GI Bill® beneficiaries. "GI Bill®" is a registered trademark of the U.S. Department of Veterans Affairs (VA). More information about education benefits offered by VA is available at the official U.S. government website at www.benefits.va.gov/gibill. While most complaints should initially follow the school grievance policy, if the situation cannot be resolved at the school, the beneficiary should contact our office via email saa@dvs.virginia.gov.

GI Bill® is a registered trademark of the U.S. Department of Veterans Affairs (VA). More information about education benefits offered by VA is available at the official U.S. government Web site at <https://www.benefits.va.gov/gibill>.

Specialized Accreditations

- Business and Management programs are accredited by the Accreditation Council for Business Schools and Programs (ACBSP).
- Webster University is designated as a National Center of Academic Excellence in Cyber Defense Education (CAE-CDE).
- Webster University has been accredited by the National Association of Schools of Music (NASM) since 1952.

- The master's nursing program at Webster University located in Saint Louis, Missouri is accredited by the Accreditation Commission for Education in Nursing (ACEN)
3390 Peachtree Road NE, Suite 1400
Atlanta, GA 30326
404-975-5000
www.acenursing.org
The most recent accreditation decision made by the ACEN Board of Commissioners for the master's nursing program is continuing accreditation.
View the public information disclosed by the ACEN regarding this program at <https://www.acenursing.org/search-programs>
- The nurse anesthesia program is accredited by the Council on Accreditation of Nurse Anesthesia Programs (COA).
- Education programs that lead to state licensure and a degree are accredited by the Council for the Accreditation of Educator Preparation (CAEP).
- Educator preparation programs at Webster University are approved by the Missouri Department of Elementary and Secondary Education (DESE).
- MA in Reading received recognition from the International Reading Association (IRA).
- MA in Teaching English to Speakers of Other Languages received recognition from Teachers of English to Speakers of Other Languages (TESOL).
- The BA, MA in legal studies and paralegal certificates at the St. Louis campus only are approved by the American Bar Association (ABA).
- The MA in Counseling with an Emphasis in Clinical Mental Health Counseling, is accredited by the Council for Accreditation of Counseling and Related Educational Programs (CACREP) at the following campuses: St. Louis/ Webster Groves, MO; Columbia, SC; Myrtle Beach, SC; and Online.
- Webster University is registered as an Approved Continuing Education Provider (ACEP) with the National Board for Certified Counselors, Inc (NBCC).
- National Council for State Authorization Reciprocity Agreements (NC-SARA).

International Accreditation and Recognitions

- **Austria:** Webster University in Vienna is accredited by The Agency for Quality Assurance and Accreditation Austria (AQ Austria) as an Austrian Private University.
- **China:** The Webster University MBA program, offered in partnership with the Shanghai University of Finance and Economics (SUFE) and the University of Electronic Science and Technology of China (UESTC), is officially recognized by the Ministry of Education in China.
- **Georgia:** The National Center for Educational Quality Enhancement's Authorization Council for Higher Education Institutions in the Republic of Georgia has granted the higher education institution status to Webster University Georgia (I/ D 405424526).
- **Greece:** Webster University, through its Athens Campus, Webster Athens, has been accredited/licensed by the Ministry of Education, Research and Religious Affairs of the Hellenic Republic to operate in Hellas [Greece] under permit 127051/K1/01.08.2016 [Government Gazette 2585/B/22.08.2016].
- **The Netherlands:** Webster Leiden Campus is recognized as an institute of higher education.
- **Switzerland:** Webster University Geneva is a non-profit university established and recognized in Geneva since 1979 as a Swiss Foundation (Fondation Webster).

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- **Uzbekistan:** By resolution of the President of the Republic of Uzbekistan and through the Ministry of Higher and Secondary Specialized Education, Webster University is registered to operate, and its diplomas, transcripts and other academic awards are recognized as documents of higher education in the Republic of Uzbekistan.